

Branston & Heighington Family Practice Patient Participation Group

Notes of Meeting of the Branston & Heighington PPG

Wednesday 12th June 2019 at 18:45
The Surgery, Branston

Present:

Paul – Chair
Bob – Vice Chair
Jane – Secretary
Mike
Roger
Bev
Jimmy
Keyna

Ian Green, Practice Manager

Apologies

Margaret
Daphne

As well as tendering her apologies for this meeting Daphne had expressed regret that she would be unable to attend meetings for the foreseeable future and therefore felt she should resign from the group. Members tasked Jane with asking Daphne to reconsider.

To approve the notes of the last meeting on 8th May 2019 as minutes

The notes were approved as minutes.

To reconfirm the 'Ground Rules for Meetings'

These had been distributed at the last meeting and are the original rules put in place when the PPG was first established. New members have joined since then and it was considered useful to review the rules as a reminder to all of how meetings should be conducted. Members reconfirmed the rules. It was also decided to alter the frequency of meetings: going forward, the group will meet every two months (on the second Wednesday of the month.) The next meeting will therefore be in August. A meeting schedule will be produced for members.

Report from Ian Green, Practice Manager

- New ANP will be starting at beginning of September. Locums will be covering in the meantime.
- Kirsty undertook first full day of minor surgery today. This will be a monthly activity and should clear the waiting list by the autumn.
- New locum GP starting on Tuesday and Fridays. Another locum will be covering Mondays.
- Primary Care Network (PCN) will be in place from 1st July. PCN can buy services and employ staff. First project will be to employ a clinical pharmacist to work across all seven practices undertaking medicine reviews.

- Extended Access expands from 1st July. This Practice will be open twice a month on a Saturday or Sunday for two hours. One evening a week there will be a nurse led session until 19:30. Full details are still being finalised. Each individual practice will offer additional appointments primarily to their own patients, but there is ability to offer appointments at other practices. Appointments will be 15 mins. Weekend appointments will be accessed by ringing 111. Monitoring: 80% must be used. Sharing of records: patients must consent to share across the network just for that appointment.
- Alex Newton from LWCCG had expressed her thanks for the opportunity to attend the PPG's previous meeting. She had found it very useful and expressed interest in attending future meetings.

To discuss the merger of the CCGs and the implications for ongoing CCG support for the Practice

Merger due April 2021. Commissioning of Services across the new CCG will be led by LWCCG. Very little detail other than that. One governing body; one accountable officer in place. Each CCG still has its own board at present. For the foreseeable future personnel directly assisting the Practice remain in place.

Members agreed to invite Alex Newton to attend the next meeting once again.

Update on draft letter to Eliot Howard-Jones, Director of Commissioning Operations, NHS England Midlands & East

Members had fed back comments to Mike. The thrust of the letter is to point out failure by NHS England. Members requested an additional paragraph be inserted seeking NHS England's support for the proposed new surgery. Members agreed to send the letter once it had been amended. Ian confirmed that Dr Mahalingam was fully supportive of this action.

To discuss engaging with local Parish Councils to seek their support

A Branston Parish Councillor had expressed interest in attending a meeting of the PPG. Members were all in favour of engaging with both Branston and Heighington Parish Councils to bring them up to date and to seek their support for the new surgery. It was agreed to invite Branston and Heighington Parish Councils to send a representative to meet the PPG at the August meeting.

To confirm dates and arrangements for the Patient Survey subject to availability of members

Most members had indicated availability for the latter part of July. Jimmy would email spreadsheet to Paul.

Report from Patient Council

Very positive meeting. Two main topics:

- EMAS: focus is on providing care without admission to hospital. Neighbourhood teams to provide support and improve communications across the community sector. Current projects include: 'Home First' – supporting home care. 'Falls Response Project' - first responders to respond and decide – trial running to November. 'Physician Response Unit.' Specialist Paramedics to attend Care Homes.

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- Mental Health: multi-agency scheme aimed at preventing mental health crises. Centralised hub 24/7 – to direct patients to appropriate help. Call 111 option 2.

Any Other Business

Following up on previous comments about negative messages, Ian was provided with two examples of how other surgeries communicate their DNA figures to patients.

Date of Next Meeting.

Wednesday 14th August 2019 in the Surgery at 18:45.